

Firewall Guide

To be able to use the online features of Ship Simulator, you will need to update your game, if you haven't already. The latest update is available here:

<http://www.shipsim.com/downloads/patches.php>

Once you have downloaded and installed the update, setting up your firewall for Ship Simulator is easy if you follow a few steps:

1. Find out which firewall you are using.

There are many different firewalls and internet security packages out there, each one can be very different in appearance and features. Some of the available firewalls/packages are listed below:

AVG

Bullguard

Comodo

F-Secure

McAfee

Norton

Panda

Trend Micro/PC-Cillin

Windows Firewall (Windows XP Service pack 2 and Windows Vista)

Windows Live OneCare

ZoneAlarm

Most firewalls will start when Windows starts and will be shown in your **Notification Area** (by your clock). The easiest way to check which firewall you're using, is to go to your **Start Menu**, it should be listed there.

2. Use your firewall manual and/or support pages.

If you're not sure how your firewall works, or how to perform certain functions, check the documentation that is supplied. This is usually very informative and can help you to resolve most of the issues you may encounter. If you can't find the answer in the documentation, most security software providers offer a web service.

The packages listed above all have support pages, these are listed below:

AVG Support - <http://www.grisoft.com/doc/59/us/crp/0>

Bullguard Support - <http://www.bullguard.com/support.aspx>

Comodo Support - <http://www.personalfirewall.comodo.com/support.html>

F-Secure Support - http://www.f-secure.co.uk/home_user/support_and_downloads/

McAfee Support - <http://service.mcafee.com/Default.aspx>

Norton Support -

http://www.symantec.com/en/uk/home_homeoffice/support/selectproduct_ts.jsp

Panda Support - <http://www.pandasoftware.co.uk/affiliate/dev/2008/contactus.htm>

Trend Micro Support -

http://esupport.trendmicro.com/support/consumer/consumerhome.do?locale=en_US

Windows Vista Security Centre -

<http://www.microsoft.com/windows/products/windowsvista/features/details/securitycenter.mspx>

Windows Vista Firewall -

<http://www.microsoft.com/technet/technetmag/issues/2007/06/VistaFirewall/default.aspx>

Windows XP Security Centre -

http://www.microsoft.com/windowsxp/using/security/internet/sp2_wscintro.mspx

Windows XP Firewall Basics -

http://www.microsoft.com/windowsxp/using/security/internet/sp2_wfintro.mspx

Windows Live OneCare Help Centre –

<http://onecare.live.com/standard/en-gb/support/default.htm>

ZoneAlarm Support - <http://www.zonealarm.com/store/content/support/support.jsp>

3. Which file do I need to add to my firewall to allow internet access?

For Ship Simulator to successfully connect to the internet, you must make sure that **questviewer.exe** has access through your firewall. The default location for this is:

C:\Program Files\Vstep\ShipSim2008

4. What do I need to do with my forum and game profiles?

For your Mission times and Ranking to upload correctly, you first need to setup your forum profile, you do this by registering your licence key into your profile:

Click **Profile** at the top of any forum page, scroll down to where it says **Licence key registration**. Enter your key in the space provided, and click **Register**.

You then need to setup your profile in-game. Your in-game profile/name needs to be the same as listed in your forum profile, once this is setup, click **Allow Internet Access**, then click **Go Online**. You will see a small progress bar, which is checking your connection to your forum profile information.

5. Important information.

Every program that has online functionality uses a series of **ports** to access the internet. A firewall will essentially **block** these ports, making the online functions inoperable. Even if you disable your firewall, it will have the same effect.

The thing to remember is, leave your firewall enabled and configure it, it's the best way to make certain that you've unblocked your game.

If you still cannot connect to your forum profile information, or you get error messages, check all your firewall and Ship Simulator settings, just to make certain you haven't missed anything.